

## **ADA Eligibility Appeal Procedures**

Any denied applicant has 60 days from the date of their denial letter to file an appeal. There is an official appeal form. It will be reviewed and a decision will be rendered within 20 days from receipt of the appeal. SRA will contact the applicant upon the decision. If a decision is not made within 20 days of receipt of the completed appeal form, transportation will be provided unless a decision to deny the appeal is issued.

Appeal Forms Should be Sent to:

Indian River Transit

Attn: Appeals Review Committee

4385 43rd Ave.

Vero Beach, FL 32967

Applicants that have been denied a second time have 60 days from the date of the determination to file a written appeal with the Eligibility Appeals Committee. Applicants may receive an in-person interview if desired, but must be requested in the appeal. If noted, SRA will contact them to schedule a meeting. The appeal will be reviewed and a decision will be rendered within 20 days from receipt of the appeal. If a decision is not made within 20 days of receipt of the completed appeal form, transportation will be provided unless a decision to deny the appeal is issued. Appeal Forms Should be Sent to address listed above.

If the committee upholds the original determination:

Applicants may make a final appeal, notify SRA in writing within 10 days of receipt of their letter, and SRA will contact them with a final decision. If a decision is not made within 10 days of receipt of the appeal, transportation will be provided unless a final decision to deny the appeal is issued.